Q47–Internal and External Audits

Requirements

Internal and external quality audits all major subcontract suppliers shall conduct appropriate internal and external audits. Quality auditing shall apply to all operations and processes that effect quality, including activities ranging from purchasing to materials processing at component suppliers through end item assembly, packaging, and testing. Quality auditors shall assess operations and processes, with diligence, from an independent customer perspective, and with sufficient authority and freedom to tenaciously require potential technical concerns to be adequately addressed and brought to closure with appropriate follow-through. The supplier shall document the conduct and results of all audits on an internal report which shall be maintained on file. Records of audits shall be provided to General Dynamics or government representatives for review as/if required. All subcontractor suppliers shall accommodate General Dynamics supplier management audits. Periodically, General Dynamics will facilitate a system, process, and/or product audit at each supplier's facility. These audits may include government representatives from the responsible technical agency, OSC and DCM depending on the complexity of the product, the size of the facility, and the content of the audit, activity will require one to two days to complete. A minimum of 20 days advance notification will be given to the supplier and General Dynamics will negotiate to arrive at a mutually agreeable schedule. Audit follow-up visits will be scheduled and conducted if required.