

GENERAL DYNAMICS

Ordnance and Tactical Systems

Weapons Systems Supplier Quality Requirements Site 21-Quality – Williston VT / Saco ME

Quality Clause	Revision	Phase In Date
Q806	1	07/28/2020

Q806–Calibration Service Requirements

Requirements

General Dynamics Ordnance and Tactical Systems (GS-OTS) is required to flow the requirements of AS9100D (Quality Systems – Aerospace) to External Providers of calibration services. This Quality Clause, in combination with the GD-OTS Terms and Conditions (T&Cs), any relevant technical data package (TDP) requirements (e.g. specifications, drawings process requirements, work instructions) and specific purchase order instructions communicate those requirements to your organization, if applicable.

The Calibration Provider is responsible for adhering to all requirements and your behavior may impact product or service conformity and product safety. It is incumbent upon the Provider to act in an ethical manner to ensure that all contact requirements are adequately fulfilled. The equipment identified in this purchase order is to be calibrated to meet the precision, accuracy and/or other requirements 'stated herein', or in the event requirements are not stated, to the original manufacturer's specification. A certification must be provided that identifies the calibration method utilized which must be traceable to the National Institute of Standards and Technology (NIST), or other nationally recognized standard, temperature and humidity at time of calibration, and out of tolerance measurements (before and after adjustment) if any occur. Service required, other than minor adjustments, must be approved by the GD-OTS prior to initiating repair. Report all adjustments required and provide information on all 'nonconforming' or 'out of spec' conditions found during calibration on the calibration certification provided with the return of the equipment.

The Provider shall maintain a calibration system that complies with one or more of the following Calibration System Requirement Standards: ISO/IEC 17025 (General Requirements for the Competence of Testing and Calibration Laboratories), ISO 10012:2003 (Measurement Management Systems – Requirements for Measurement Processes and Measuring Equipment) or NCSL Z540.3 (Calibration Laboratories and Measuring and Test Equipment - General Requirements) or a quality management system that is compliant with ISO9001. These systems shall be subject to audit by GD-OTS. Compliance with the provisions of this clause in no way relieves the Provider of the final responsibility to furnish acceptable supplies or services as specified herein. This provision shall be applicable to all inspection, test and measuring equipment supplied by the buyer for the use of the Provider, as well as the Provider's own equipment.

Provider shall grant GD-OTS, authorized GD-OTS customer/government representatives and regulatory authorities' right of access to all applicable records and areas of all facilities, at any level of the supply chain,

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involved with the products and/or services delivered under this service request.

All inspection, acceptance, quality, financial and contractual records, documents, and supporting information shall be retained for inspection and delivery to Buyer for a period of six (6) years after final payment. The content of this Q-clause, in its entirety must be flowed to any sub-tier Calibration Service Providers.