

GENERAL DYNAMICS

Ordnance and Tactical Systems

Weapons Systems Supplier Quality Requirements Site 21-Quality – Williston VT / Saco ME

Quality Clause	Revision	Phase In Date
Q806	2	02/12/2024

Q806–Calibration Service Requirements

Requirements

The equipment identified in this purchase order is to be calibrated to meet the precision, accuracy, repeatability and/or other requirements 'stated herein', or in the event requirements are not stated, to the original manufacturer's specification. A certification must be provided that identifies the calibration method utilized which must be traceable to the National Institute of Standards and Technology (NIST), or other nationally recognized standard, temperature, and humidity at time of calibration, and out of tolerance measurements (before and after adjustment) if any occur. Service required, other than minor adjustments, must be approved by GD-OTS prior to initiating. Report all adjustments required and provide information on all 'nonconforming' or 'out of spec' conditions on the calibration certification provided with the return of the equipment.

Provider shall maintain a system for calibration and maintenance of tools, jigs, inspection and test equipment that is compliant with an industry-recognized standard (e.g. ISO 17025, ISO 10012-1, ANSI Z540). These systems shall be subject to audit by GD-OTS.

Compliance with the provisions of this clause in no way relieves the Provider of the responsibility to furnish acceptable supplies or services as specified herein. This provision shall be applicable to all inspection, test and measuring equipment supplied by the buyer for the use of the Provider, as well as the Provider's own equipment.

The Provider shall grant GD-OTS, authorized customer/government representatives and regulatory authorities' right of access to all applicable records and areas of all facilities, at any level of the supply chain, involved with the products and/or services delivered under this service request.

All inspection, acceptance, quality, financial and contractual records, documents, and supporting information shall be retained for inspection and delivery to Buyer for a period of six (6) years after final payment. The content of this Q-clause, in its entirety must be flowed to any sub-tier Calibration Service Providers.

The actions and behaviors of Calibration Service Providers may impact end product or service conformity and safety. It is incumbent upon the Provider to act in an ethical manner and to ensure that all contract requirements are adequately fulfilled.